

Crossing Futures Privacy Statement

Crossing Futures, located at Maaslaan 6, 2105 XC Heemstede, The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details

- <https://www.crossingfutures.com>
- Maaslaan 6, 2105 XC Heemstede, The Netherlands

Data Protection Officer

B. Brouwer is the Data Protection Officer of Crossing Futures.

Personal data that we process

Crossing Futures processes your personal data because you use our services and/or because you provide them to us yourself.

Below you will find an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Place of birth
- Address details
- Phone number
- Email address
- Location data
- Information about your activities on our website
- Bank account number
- Other personal data that you actively provide, for example in correspondence and by telephone.

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us at info@crossingfutures.nl and we will delete this information.

For what purpose and on what basis do we process personal data?

Crossing Futures processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter and/or e-book
- To be able to call or email you if this is necessary to provide our services
- To inform you about changes to our services and products
- Offer you the opportunity to create an account
- To deliver goods and services to you
- Crossing Futures analyses your behaviour on the website in order to improve the website and tailor the range of products and services to your preferences.

- Crossing Futures also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision making

Crossing Futures does not make decisions based on automated processing on matters that could have (significant) consequences for people. This concerns decisions that are taken by computer programs or systems, without a human being involved (for example an employee of Crossing Futures).

How long we keep personal data

Crossing Futures does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for personal data:

All personal data will be kept for 1 year after termination of the agreement. This data is only used for internal administrative processing afterwards.

Sharing personal data with third parties

Crossing Futures does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Crossing Futures remains responsible for these processes.

Cookies, or similar techniques, that we use

Crossing Futures only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preference settings. We can also optimize our website with this. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

View, adjust or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by Crossing Futures and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@crossingfutures.com.

To ensure that the request for access has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks.

Crossing Futures would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Crossing Futures takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at info@crossingfutures.com